

Annual General Meeting

Park Lane Practice on Thursday 13th March 2025

Present

Louis Wood
Janet Dean
Caroline Fairhall
Alan Twaite
Paula Smith
Sylvia Soar
Maggie Higginbotham
Gurdip Gill
Michael Flude
Richard Talaska
Helena Church

Non PPG members

Steve Dean
Chris Fairhall

Apologies

Paula Hulme
Sue Gaskin
Ged Potter
Neil Roberts

1. Apologies for absence – see above.

We welcome our new PPG member Paula Smith.

2. Minutes of previous AGM held 14th March 2024

Approval was given by the group.

Proposed by Alan Twaite

Seconded by Janet Dean

Matters arising: It was agreed that these items would be addressed at our next meeting as the “Ageing Well” workshop limited the time available.

3. Chair’s update

This is usually the part where I say how proud I am to be the Chair of such an active and positive PPG, and albeit they are still my sincere sentiments, it is with sadness that we meet, knowing that our dear Anne Hallsworth will not be with us. Anne was still a part of this PPG even when her health prevented her from physically being here.

I met Anne within a few weeks of starting work at AGE UK, and the Chief Exec. asked if I would attend a WRVS meeting on Age UK’s behalf. The

'meeting' was actually a celebration of Anne's stalwart service to what was still the WRVS. I came from the courts service, where the WRVS were invaluable in caring for victims, families and court staff in many ways and made good tea and cake just when you needed it, so I was already a fan! At the Derby 'meeting' Anne was given her Gold medal for what I am sure was 50 year's service to the WRVS! Anne never looked her age! Anne of course was still more concerned we all had a piece of cake and teas as we liked it!! Anne took onboard the WRVS becoming the RVS and branching out into a host of rather different caring roles. When our AGE UK project moved to what was then London Road Community Hospital, now of course, the Florence Nightingale Community Hospital, there was Anne, helping us and everybody all over again. God bless you Anne.

And as I said last year, I am proud to be Chair of such an active PPG, our workshops go from strength to strength, as does the Practice Manager Louis and Assistant Practice Manager Paula. Being a part of the PPG Chair network (Louis' idea) has shown me just how lucky we are-Louis has a great ability to summarise succinctly and positively many issues that might worry PPGs and others if not explained well. Thankyou Louis.

** Now we are about to be a part of an incredible innovation. The Integrated Care Board have approved systems for Care Navigation in Greater Derby. After review, Rapid Health have been chosen to integrate a Medical Care Navigation system, delivering equity of care outcome based on the patient's priority of needs, directing patients to appropriate care pathways based on symptoms from 999/Emergency care, to GP and other care professionals' appointments on the day to few days later for routine care. This will reduce the 8am telephone bottle neck while patients obtain the most appropriate appointment. In my opinion this is an incredible opportunity, I think it is revolutionary and we are hoping to be selected as one of the first groups of aligned surgeries to be selected to start. Louis will tell us more, soon.*

My sincere thanks as ever to the reception staff, the behind-the-scenes staff, Louis & Paula, the Nursing & Healthcare professionals and of course our excellent GPs. I will send a more formal thankyou from the PPG after this meeting.

My last Thankyou of course is to Caroline, our 'Wonder-Woman' for her secretarial support, I am as ever in awe of her ability to make sense of our extensive discussion, sometimes ramblings and produce understandable minutes. Thankyou. Thankyou all.

Park Lane Surgery Patients Participation Group(PPG) AGM

*Louis advised that he felt that the Care Navigation system would create Equity of Care for Everyone. Park Lane will be in one of the earlier launch groups (will not be in the first trial.)

Action: Janet & Louis will share info. on this to the PPG and PPG will be involved in launch, communication to patients

There needs to be effective communication to the patients to advise of the new system. This will be dealt with by text message, newsletter, the screen monitor in the waiting room and on various posters.

4. Elections – Block election was agreed.
Proposed – Maggie Higginbotham, Seconded by Paula Smith
 - a) Chair – Janet Dean
 - b) Vice Chair – Alan Twaite
 - c) Secretary – Caroline Fairhall
 - d) Reception Team (Alan Twaite, Sylvia Soar and Helena Church)
5. Date of next AGM – It was agreed to be in March 2026
6. AOB – There were no items.

The meeting ended at 18.55.

Ageing Well Workshop with Daisy Giuliano – 7pm

This workshop was well received. There were approximately 20 in attendance.

Daisy gave a very friendly and informative presentation on the ways in which we can help ourselves and others as we age.

The workshop ended at 20.30