

PARK LANE SURGERY NEWS

www.parklanesurgeryallestree.co.uk

Edition 01

January/February 2025



MEET OUR CLINICAL TEAM

Park Lane Surgery has a wonderful Clinical team, consisting of Nurses, Healthcare Assistants (HCA) and Phlebotomists (Blood sampling)

Nina Winterton

Advanced Clinical Practitioner (ACP)

Nina is available 3 days a week as extra support for the doctors. Nina can deal with any acute illnesses, referral and prescribe.

Kathryn Little

Lead Nurse/Independent Prescriber

Kathryn is available to deal with long-term health reviews, specialising in diabetes. Kathryn can also deal with vaccinations, wound care and other treatment room services.

Catherine McKeown

Practice Nurse

Catherine is available to deal with long-term health reviews, specialising in Asthma and Chronic Obstructive Pulmonary Disease (COPD).

Catherine can also deal with vaccinations, wound care and other treatment room services.

Debbie Davison

Healthcare Assistant (HCA)

Debbie is available to support the nurses with long-term health reviews, NHS Health Checks, ear syringing, wound care, some vaccinations, and assist with minor surgeries .

Sue Edgar

Healthcare Assistant (HCA)

Sue is available for blood pressure checks, blood clinics, and to assist the nurses with health checks.

Jackie Mellors

Phlebotomist (Blood Sampling)

Jackie is available for in house bloods.

NEWS

MIDWIFE APPOINTMENTS

Midwife appointments are no longer held at Park Lane Surgery.

Your appointments will now be held at:

**Mackworth Morley Family Hub
Reigate Drive
Mackworth
Derby
DE22 4EQ**

If you have any questions regarding your appointments, please contact the Community Midwife Services based at Florence Nightingale Hospital on 01332 254714 between 8.30am - 9.30am



SIGNPOSTING

www.parklanesurgeryallestree.co.uk



Did you know you can get treatment for seven common conditions directly from your local pharmacy, without the need for a GP appointment or prescription.

The seven common conditions are as follows:

- Acute Otitis Media - Ear Infection (ages 1 to 17 years)
- Impetigo - Skin Infection (ages 1 year and over)
- Infected Insect Bites (ages 1 year and over)
- Shingles (ages 18 years and over)
- Sinusitis (ages 12 years and over)
- Sore Throat (5 years and over)
- Uncomplicated Urinary Tract Infections (women 16-64 years)

NHS 111

NHS 111 can help 24 hours a day if you need any medical help or advice fast. This is not an emergency service. In an emergency, please use 999.



URGENT TREATMENT CENTRE

If we feel it is more appropriate, we can book an appointment at the urgent treatment centre on Osmaston Road. This is an actual appointment with an allocated time, this should prevent you having to wait too long.



Derby Urgent Treatment Centre
Entrance C
Osmaston Road
Derby
DE1 2GD

Tel: (44)1332 452199



YOUR PATIENT PARTICIPATION GROUP

(PPG)

www.parklanesurgeryallestree.co.uk

PATIENT PARTICIPATION GROUP (PPG)

As a registered patient here at Park Lane Surgery, your opinions matter. Why not join our wonderful, friendly Patient Participation Group to help make a positive difference to your GP practice. Please contact us on (44)1332 552461 or via www.parklanesurgeryallestree.co.uk if you would like more information on how to join the PPG.

We are proud to announce that our PPG reaches out to the local community and hospitals, hosting our Living Well Workshops, here at Park Lane Surgery and in local community venues.

Our next meeting and workshop will be on Thursday 13th March 2025: The PPG AGM is at 6.30pm followed by ACTIVE AGEING with Daisy Giuliano, the Derby NHSD/DCC Active Ageing Activator.



Living Well with Healthy Feet

April 2025 (date to be confirmed). From 6.30pm until 8pm



Living Well With Pain

May 2025 (date to be confirmed) From 6.30pm until 8pm.



Living Safely in the Sun & Skin Cancer

June 2025 (date to be confirmed). This will require you to book an appointment with one of our specialist doctors from 2pm until 8pm (This is part of Park Lane Surgery's Enhanced Access). There will be information and help available throughout this time.



Learning about Prostate Cancer

July 2025 (date to be confirmed). From 6.30pm until 8pm.



Living Positively with Diabetes

August 2025. (date to be confirmed). From 6.30pm until 8pm.



Stay Safe, Warm & Healthy, including Flu jabs

October 2025 (date to be confirmed). At Darley Abbey Village Hall. 11.30am - 1.30pm.

Come along and join your Patient Participation Group (PPG). We hold our meetings four times a year, at Park Lane Surgery, 6.30pm - 8pm.

Next Meetings:

Thurs 13th March | Thurs 12th June | Thurs 11th September | Thurs 4th December

GETTING IN TOUCH

www.parklanesurgeryallestree.co.uk



There are many ways which you can contact us here at Park Lane Surgery.



By telephone



Online



In person

T: (44)1332 552461

www.parklanesurgeryallestree.co.uk

We do not take prescription requests over the phone .

You can order these online by visiting www.parklanesurgeryallestree.co.uk.

If you have any medication queries, please call us after 10am.

Alternatively, you can press option 3 when calling us which will take you direct to the Medicines Order Line, or by coming into the surgery in person.

When to Contact Us

Please contact us at:

8am - 9am for URGENT, ON THE DAY APPOINTMENTS.

After 9am for ROUTINE APPOINTMENTS

By 10.30am for HOME VISITS to ensure Same Day Appointments, where appropriate.

After 10am for MEDICATION QUERIES.

If you need to cancel an appointment, please let us know as soon as possible, so that your appointment can be given to someone else who needs it.

Please remember, that your appointment with your GP or Advanced Clinical Practitioner (ACP) is only for one medical issue. If you have more than one issue, please be sure to inform the receptionist when making the appointment to see if this can be changed to a double appointment or to book another appointment in the future. This prevents delays with other patients waiting.

We offer Enhanced Access Every Monday and Tuesday Evenings from 6.30pm - 8pm