

# Park Lane Surgery Patient Participation Group

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## Park Lane Surgery

### Draft minutes of the meeting held 3<sup>rd</sup> March 2022

Present:-

Apologies

Lesley Hutchinson  
Louis Wood  
Janet Dean  
Caroline Fairhall  
Anne Hallsworth  
Christine Hill  
Ged Potter  
Gillian Reading  
Michael Flude  
Sylvia Soar

Alan Twaite  
Maggie Higginbotham  
Neil Roberts  
Sue Gaskin  
Sara Beecroft  
Helena Church

The minutes of the meeting held 2<sup>nd</sup> December 2021 were not agreed in error.

**Action All next meeting to agree minutes.**

#### **Sean Hedley – Social Prescriber Primary Care Network**

Mobile 07376 476 949 email: [Sean.hedley1@nhs.net](mailto:Sean.hedley1@nhs.net) [ddccg.socialprescribers@nhs.net](mailto:ddccg.socialprescribers@nhs.net)

Park Lane surgery and Vernon Street surgery.

Sean and Jane gave the group a presentation explaining their roles as social prescribers and distributed their winter 2022 newsletter.

There was discussion regarding office availability for Sean and his team who currently do not have an office. Janet suggested there maybe some space at Darley Abbey.

Ged Potter confirmed the Council would be happy to add his details to their website.

Janet thanked Sean and Jane for their interesting presentation.

As soon as Sean has emailed his presentation I will forward to the group.

#### **Matter arising from Dec 2<sup>nd</sup> 2021 Meeting**

Janet had given card and gifts to Dr Nichols and Linda the receptionist and received a card of thanks from Linda.

Photos or personnel in waiting room.

**Action Louis** to take photos at next training day on 16<sup>th</sup> March 2022

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**Practice Update** – Louis advised that the room refurbishment (diving into two) was continuing with a problem with the flooring, but it would be in use next week. The room will be used by Dr Davidson and Dr Turner, who works Mon / Tue / Fri.

Liz the new nurse practitioner had settled in well. Her speciality is dealing with acute infections and will be able to alleviate some pressure from the doctor's workload. She also has a background in Asthma.

Lesley also advised that patient numbers are creeping up and have reached 7,004

Louis is thinking of sending out another survey, but after discussion it was felt that it would be better to make this a more specific survey than the previous Friends and Family one, and send it out later in the year, maybe at a flu clinic.

The PPG would like to put on record that they feel the receptionists at Park Lane are doing an excellent job and are very well thought of.

Janet suggested that she would write a letter of welcome from the PPG to Dr Turner.

Lesley advised that the appointments are now nearly back to normal with face-to-face meetings and telephone appointments, as they were pre-Covid.

Louis mentioned he was updating the website and Caroline asked him to update the minutes for the latest PPG meetings held in 2020 and 2021.

## **Action Louis**

### **2022 AGM**

The date for the AGM was set for 28th April 2022

A suggestion was made that Neil Woodhead be invited to speak at our AGM. He is the Manager of the Local Area Co-ordinator.

Action Janet to invite him.

### **What should the focus be for the PPG at this stage?**

It was suggested that the group should promote "Social Prescribing"

Action Janet and Ged to arrange a meeting to brainstorm.

### **Any other business**

Michael Flude gave the group the latest "Take Heart" newsletter. He advised it was not limited to people post heart attack but open to anyone (as long as you have a heart!) He suggested that the PPG group advised their contacts/social groups of the activities available in the Newsletter, which were many and varied, to people who would benefit from them.

The meeting ended at 8:18pm