

Park Lane Surgery

Minutes of the PPG (PPG)

14th May 2018

Present:-

Lesley Hutchinson

Alan Twaite

Caroline Fairhall

Anne Hallsworth

Maggie Higginbotham

Vic Bodsworth

Sue Gaskin

Christine Hill

Sylvia Soar

Gillian Reading

Bill Wilson

Janet Dean

Felicity Stills

Apologies: Vickie Price, Kersteen Scudder, Helena Church, Neil Roberts, Ged Potter, Kathy Hall

1 – The minutes of the previous meeting held 27th Nov 2017 were agreed to be a true reflection of the meeting.

Janet Dean confirmed that the Darley Abbey “Stay Warm and Healthy” had been a great success; she advised that Dr Parkes had made a positive contribution with most of the attendees speaking to her. Also, several families had made useful contacts with the varying help that was available e.g. Alzheimers.

2 – Update from Lesley Hutchinson.

The Practice is in the process of having improvements and decorations carried out. There was CCG funding available and Park Lane received approximately £5,000.00. It now leaves the corridor and lighting to be completed and the sinks in the doctors’ surgeries to be upgraded.

Extended access appointments are soon to be available giving patients the opportunity to have appointment from Monday to Friday 6:00pm to 8pm and on Saturday mornings and possibly Sunday mornings. This will not be at the Park Lane surgery but at Park Farm Medical centre, however, patients will be able to attend other hubs in the area if they

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choose. This is not an emergency service, just extended hours. The appointments will be bookable by the receptionists at Park Lane. Park Lane will be given a percentage of the appointments, but if these are not taken up on the day, they will be available to the other practices in the Hub.

This system should be commencing in July or August.

After much discussion there were several suggestions as to how we could advise the patients of this service.

Banner headlines on the TV screen with leaflets available

SMG messaging providing links to information.

A Newsletters was another option discussed.

3 – Lesley to advise outcome of contact with Geraldine from Park Farm

They would like to join us for a meeting and keen to do something together.

It was suggested that once the Hub was up and running we could join forces to find ways of spreading the word to all patients, so that they are aware this service is available.

4 – Respiratory care – report from Alan Twaite

Alan advised that there was not anything additional that the PPG group could do to assist the doctors as the programme was up and running well.

5 – Objectives for the coming year

Our number one priority, it was agreed, should be the publicity to make the patients aware of the new Hub.

Lesley confirmed she would advise the doctors that the PPG would like to know if there is anything we can actively help them with. **Action Lesley Hutchinson**

Lesley said she found it useful talking to us (patients) to find out our views.

6 – AOB

Caroline read out an update from Neil Roberts regarding the Diabetes self-help group. They are having a good deal of success with the members reducing medication and weight too.

Felicity Stills introduced herself to the group and advised she was a coeliac and was thinking of setting up a Coeliac support group. Lesley thought this was a good idea and said she would advise her how many coeliacs were in the practice and put her in contact with Neil Roberts.

The meeting closed at 8:51

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Caroline will send out a meeting request for July.