

# Park Lane Surgery Newsletter – May 2016

## **Dr Henry is Leaving the Practice**

Unfortunately we must announce that Dr Henry is leaving the practice at the end of May 2016.

We have been working hard to recruit a replacement Doctor and we are very please to confirm that this recruitment drive has been successful and a new GP will be joining the practice from mid August 2016.

Until the new GP starts we have employed two locum GPs to work regularly at the surgery in June, July and August to cover Dr Henry's sessions.

We are sad to see Dr Henry go but we are sure that you will join us in wishing him all the best for his future.

## **Dr Nichols - Reduction in Sessions**

From the 1st April 2016 Dr Nichols has reduced the number of sessions that he is working at the practice from 7 down to 5. From the 1st April he is currently working on Tuesdays and Thursdays all day and Wednesday mornings. This may change slightly when the new GP starts in September, but we will endeavour to inform you of any changes via the practice website and future newsletters.

## **Telephoning the Surgery – Please Help Us to Help You**

Please help us to provide you with a good service by choosing carefully the time that you telephone the surgery. For on the day appointment booking the phones are very busy first thing in the morning and staff are also dealing with patients starting to arrive for GP & Nurse appointments from 8:30am.

If you are calling to ask if test results are back or with a query that does not involve making an appointment for the same day please ring after 10:30am when the lines are much quieter and staff have more time to deal with your query.

However please note that we cannot accept requests for repeat prescriptions over the phone. These must be submitted in writing using the repeat list on the right hand side of your prescription, or you can email your request to us at;

[parklanesurgery@nhs.net](mailto:parklanesurgery@nhs.net)

Thank You.

[www.parklanesurgeryallestree.co.uk](http://www.parklanesurgeryallestree.co.uk)

## **CQC Inspection Report**

The practice was inspected by the Care Quality Commission (CQC) on Tuesday 23rd February 2016.

We are delighted to be able to announce that Park Lane Surgery was given an overall rating of Outstanding. Go to the Practice Website to download and read the full report.

[www.parklanesurgeryallestree.co.uk](http://www.parklanesurgeryallestree.co.uk)

## **Abdominal Aortic Aneurysm (AAA) Screening**

Last year we promoted the AAA Screening programme through our Practice Newsletters at the Flu Clinics. We also offered the AAA screening programme team the use of our Community Room every month or so to allow the screening clinics to be held here to make it easier for patients to be screened locally.

We are very pleased to say that promoting and hosting the AAA screening programme has contributed to the Outstanding rating that the practice has been awarded by the CQC.

So to remind you who this service is for; all men in England will be invited for screening in the year they turn 65. However men who are over 65 and have not previously been screened can request a screening test by self-referring. To do this call the AAA screening programme directly on 01332 783485.

More information can be found about the screening programme and the locations where screening clinics are held on the following website;

<https://www.derbyhospitals.nhs.uk/about/depts/aaa/>

## **Named GP**

As part of the 2015/16 General Medical Services contract, every patient registered at Park Lane Surgery was allocated a 'named' GP. If you have a specific preference as to which GP is your named GP, the Practice will make all reasonable efforts to accommodate your request. Please speak to a receptionist to request this.

However, you can still make an appointment with any GP or nurse you wish to see. The role of the named accountable GP is to take responsibility for the co-ordination of all appropriate services provided by the Practice and to use their clinical judgement to ensure they are delivered to each of their patients where required.

If you do not know who your 'named' GP is, please feel free to ask at reception.